

Our competitions are about fun, but to keep it fair we need to have some rules and regulations. By posting a photo onto our Facebook, Twitter or Instagram page or sending it via email, you agree to these terms and conditions:

1. Our competitions are open to anyone who is a tenant of Family Housing. The winner will be asked to verify this after they have won and, if they cannot do so, will no longer be included in the competition.
2. If someone wanting to submit a photo to a competition does not have a Facebook, Twitter or Instagram account, they can ask someone who is not a tenant of Family Housing to submit it on their behalf. If their photo wins, the submitter should then provide details of the customer they have submitted on behalf of. If they cannot do this or the customer has not expressed their permission, the photo will be disallowed.
3. The photo must be one that you have taken or one that you have express permission from the photographer to upload.
4. Photos submitted to social media are submitted in line with the company's terms and conditions in terms of content and copyright. These terms do not affect the company's terms and conditions in any way.
5. Photos must not depict activities that are illegal or could be considered offensive.
6. Photos depicting people must have the permission of all the people included in the photos. Where the photos are of children (anyone under 18), they should only be uploaded by the parents or with their express permission. Family Housing may ask anyone submitting photos of children to provide written parental consent and delete the photo if this cannot be obtained in a very short timeframe.
7. Family Housing suggest that any photos submitted do not readily identify addresses, properties or individuals if that could put customers or their children, relatives, friends or communities at risk. Family Housing accepts no liability for any actions that result from the uploading of a photo. Where Family Housing have concerns about any risk posed by a photo, they reserve the right to remove it without notice
8. Family Housing may use any photos submitted in any publication, print, digital or otherwise for 14 months after the competition closes and may store the photo on other online systems. You have the right to remove this consent by contacting the data holder, Family Housing, at [info@fha-wales.com](mailto:info@fha-wales.com), at any time to revoke this consent. If this happens, Family Housing will remove the photos within a reasonable timeframe, however Family Housing cannot guarantee that photos that have previously been uploaded or printed will be able to be removed.
9. The winner will be notified through the same media that they entered on within 7 days of the closing date. If they fail to respond within 7 days, another winner may be chosen.
10. If Family Housing have reason to believe that the photo you have uploaded is not compliant with these conditions, it may be deleted without notice or correspondence.