

## St Helens Swansea

Fully furnished. Full board provided

In St Helens Ave., a 5 bedded terrace house

In St Helens Rd., a 4 bedded terraced house

Staffed between 9am and 9pm, 7 days a week

Fully furnished.

In Madoc St., a 3 bedded self contained flat

In Oxford St., a 3 bedded terraced house  
(females only)

In Burrows Rd., a 1 bedded self contained flat

Staff visit between 9am and 9pm, 7 days a week

## Slate St Morriston

Fully furnished. Full board provided

A hostel with 10 rooms, a self contained flat and self contained bedsit

Staff on duty 24 hrs per day, 7 days a week

## Peripatetic

Fully furnished.

In Pontardawe, a 2 bedded semi-detached house

Staffed between 9am and 9pm, 7 days a week

Fully furnished.

In Windsor Rd., Neath, 3 bedded terraced house

In Morriston, 4 independent self contained flats

## Floating Support

Unfurnished properties.

2 units of accommodation.

Staff visit between 9am and 5pm,  
Monday to Friday.



# Family WISH Project

### referral criteria:

The Family Wish Project will consider people for accommodation and support who meet the following criteria:

- Aged 18 and over
- Have a mental health problem
- Are homeless or in housing need
- Agree to the support package

Whilst all the above are qualifying criteria for consideration for housing it is important that referring agencies and the applicant understand that the basic underlying condition is that the Project can meet the person's identified needs. It is this that our referral and assessment process will try to establish.

*We welcome referrals from individuals, voluntary and statutory services.*

### further information:

For further information on the Project or referral & assessment procedure please contact:

**The Project Manager, Family Wish Project,  
7 Slate Street, Morriston, Swansea SA6 8AY**

Tel: 01792 310153

Fax: 01792 701110

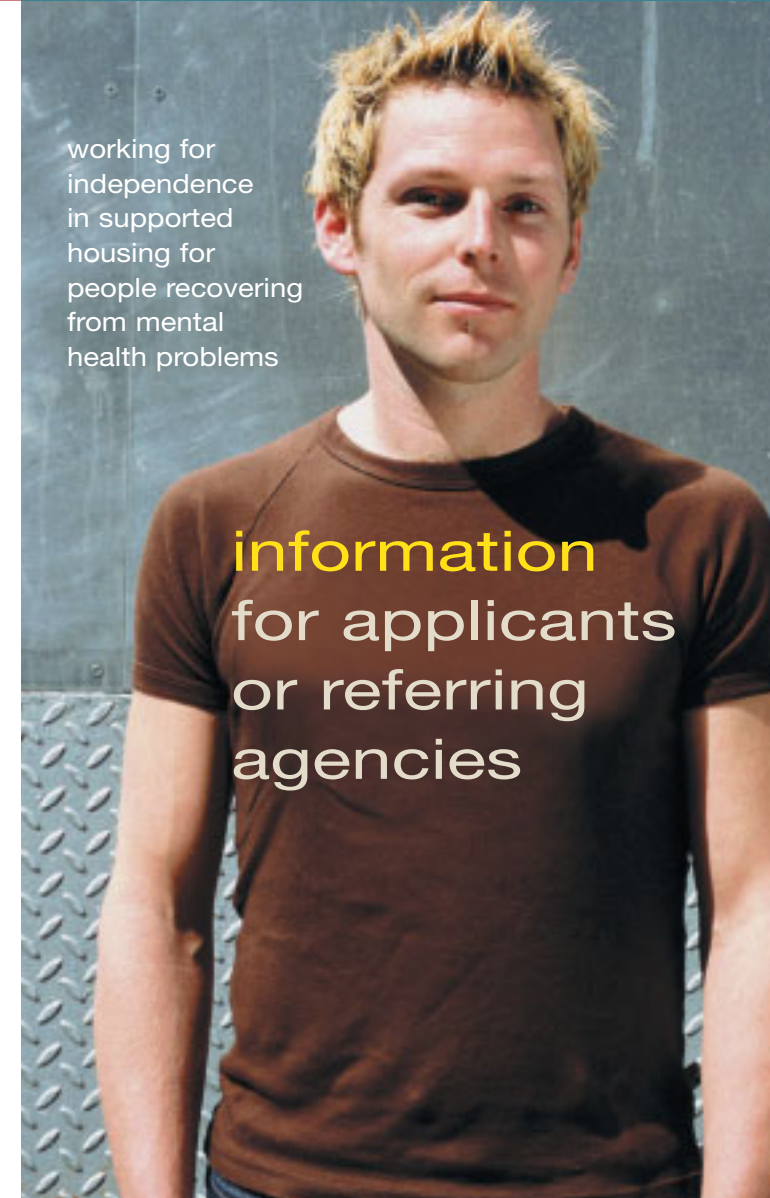


Family Housing Association (Wales) Ltd has charitable status

INVESTOR IN PEOPLE

working for  
independence  
in supported  
housing for  
people recovering  
from mental  
health problems

information  
for applicants  
or referring  
agencies





## Family WISH Project



THE SPECIAL PROJECTS SECTION EXISTS TO PROVIDE QUALITY SUPPORT SERVICES TO PEOPLE WHO NEED HELP TO LIVE IN THEIR HOMES.

### who we are

The WISH project is part of Family Housing Association (Wales) Ltd and provides housing and support for people who experience mental health problems.

### our values

- We believe everyone has the right to make choices regarding their lives.
- We believe we must continually strive to do the best we can.
- We believe everyone has the right to be treated with respect and understanding at all times.
- We welcome the diversity of all people and value the richness this brings.
- We provide support to assist people achieve their full potential.

### what we provide

We provide temporary supported accommodation and help people to access more independent accommodation through our own floating support scheme or move-on.

### how we provide it

We have various types of accommodation, varying from 24 hour staffed hostel to single person self contained flats with the type of accommodation being dictated by the individual support needs.

When a tenancy has commenced, a key worker will discuss with the tenants his/her support needs and agree a support plan.

The support provided can cover many areas, such as budgeting, benefit advice or even accessing social or leisure activities.

The support plan itself will be devised with the assistance of any other support agency involved with the tenant, and will be regularly reviewed.

Tenants are responsible for rent payments, involving service charges, which are explained to them at the start of their tenancy. However, payment is usually covered by housing benefit as well as money from, for example, Supporting People Grant.

### emergencies

We also operate a 24 hour On Call System for emergency situations.

### staff

All staff members are skilled, trained and experienced in a wide range of areas.

