



## Carmarthenshire Supported Housing Project



### who we are

Carmarthenshire Supported Housing Project is part of Family Housing Association (Wales) Ltd., Special Projects Section and is funded by the Welsh Assembly Government and rental income.

### where we are

The accommodation is situated in Llanelli, Ammanford and Glanamman.

### our values

- We believe everyone has the right to make choices regarding their lives.
- We believe we must continually strive to do the best we can.
- We believe everyone has the right to be treated with respect and understanding at all times.
- We welcome the diversity of all people and value the richness this brings.
- We provide support to assist people to achieve their full potential.

### referral criteria

The Project will consider self or supported referrals for accommodation and support. The applicant must satisfy the following criteria:

- Aged 18+ (although we will consider younger applicants).
- Homeless or in housing need.
- Lives alone or needs to live alone.
- Agrees to the support package.
- The project can meet the person's identified needs.

Our referral and assessment process attempts to establish that we are able to meet an applicant's identified needs.

*We welcome referrals from voluntary and statutory services and individuals.*

### further information:

For further information please contact:

**The Project Manager, Carmarthenshire Supported Housing Project,  
Family Housing Association (Wales) Ltd.,  
43 Walter Road, Swansea, SA1 5PN**

Tel: 01792 460192

Fax: 01792 473726



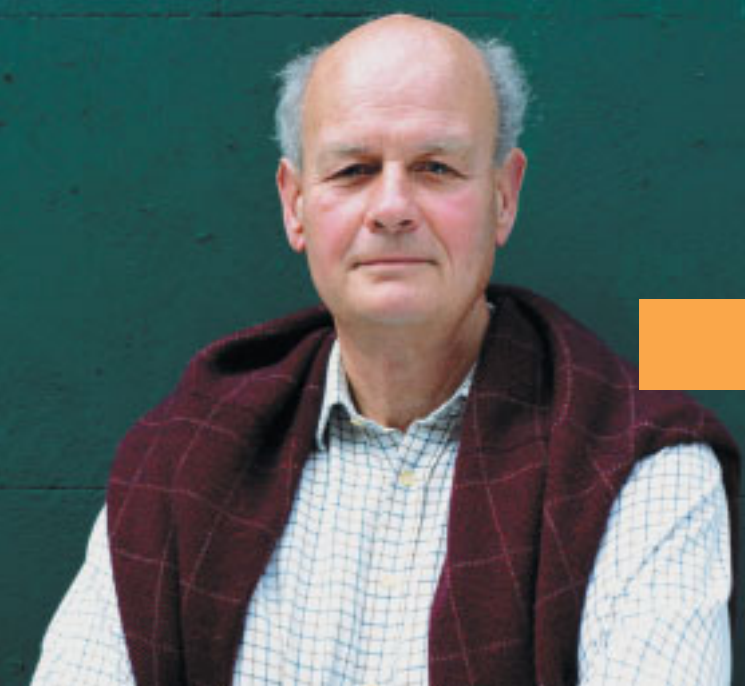
Family Housing Association (Wales) Ltd has charitable status

INVESTOR IN PEOPLE

Providing supported accommodation within the community

information for applicants or referring agencies





## Carmarthenshire Supported Housing Project



### what we provide

We provide temporary accommodation with Intensive Housing Management and Resettlement support for people who are homeless or have a housing need.

We also provide assistance to access more independent accommodation and are able to support people for a limited period after they have moved.

### how we provide it

Tenants are issued with an Assured Shorthold Tenancy agreement.

Tenants are responsible for the rent and service charges.

We assist in claiming housing benefit if eligible.

When a tenant moves in, a full rent and service charge breakdown is provided.

### support we provide

We provide all tenants with a support worker who will assist them to move in.

This support worker will assist the tenant to develop the skills to manage a tenancy.

The support worker will agree a support plan with the tenant aiming to meet their identified support needs.

We will review each person's support with them regularly to assess progress and change.

We work closely with other relevant agencies to make sure that all tenants receive comprehensive support.

### the types of support we provide are

Intensive Housing Management: to assist a tenant to maintain a tenancy.

Resettlement Support: to assist a tenant to access and settle into more independent accommodation through our own floating support scheme or move-on.

General Support: to maximise independence and enhance quality of life.

THE SPECIAL PROJECTS SECTION PROVIDES QUALITY SUPPORT SERVICES TO PEOPLE WHO NEED HELP TO LIVE IN THEIR HOMES

### the accommodation

The Project consists of 4 self-contained, one bedroom flats.

All of our properties are furnished to a high standard.

### staff skills and training

The Project is staffed Monday to Friday from 9am to 5pm., although we are flexible if the need arises.

All staff members are skilled, trained and experienced.

### emergencies

We operate a 24 hour On Call service for emergency situations.

