



Older Persons' Floating Support Service



information
for applicants

what we provide

The service offers time-limited support tailored to the needs of the individual. Support might include:

- Help with claiming Welfare Benefits.
- Finding out about other local services and opportunities for older people.
- Help with arranging repairs, maintenance or adaptations to the home.
- Any other kind of support which will help you continue living in your current home.

eligibility criteria

The service is available to any Family Housing Association tenant over the age of 55 resident within the City and County of Swansea.

The service is also available to any City and County of Swansea resident aged 55 or over whose first language is Cantonese.



our values

Our mission is to make a positive difference to people's lives through our housing and support services

- We believe everyone has the right to make choices regarding their life.
- We believe we must continually strive to do the best we can.
- We believe everyone has the right to be treated with respect and understanding at all times.
- We welcome the diversity of all people and value the richness this brings.
- We provide support to assist people to achieve their full potential.

further information

For further information on Swan Gardens, or our other services for older people, please contact:

**Family Housing Association (Wales) Ltd.,
43 Walter Road, Swansea SA1 5PN**

Tel: 01792 460192
Fax: 01792 473726



INVESTOR IN PEOPLE

Family Housing Association (Wales) Ltd has charitable status



令長者無憂的服務



申請人需知

我們提供的服務

我們提供有時間限制的幫助來迎合個人需要。它們可能包括：

- ✓ 幫助申請福利；
- ✓ 查找針對長者的地區服務和機會；
- ✓ 協助安排修理、維護住所或幫助你適應新家居；
- ✓ 任何其他的幫助可以令你繼續住在現時的房屋。

符合資格

服務是針對住斯旺西城市和郡議會，任何超過55歲的家庭房屋協會的租戶。

它還面向住在斯旺西城市和郡議會，超過55歲並且母語是廣東話的居民。



我們的價值觀

我們的信念是透過安置住房以及提供協助，為人們創造更美好的生活。

- ✓ 我們堅信每人都有權選擇自己的生活；
- ✓ 我們堅信必須盡全力做到最好；
- ✓ 我們堅信每人有權得到尊重和理解；
- ✓ 我們堅信民族多元化以及珍惜文化多樣性。
- ✓ 我們幫助人們發揮潛能。

詳情請聯繫：

有關天鵝園的進一步資料或為長者提供的其他服務，請聯絡：

**Family Housing Association (Wales) Ltd.,
43 Walter Road, Swansea SA1 5PN**

電話：01792 460 192

傳真：01792 473 726



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