



Floating Support Project

Carmarthenshire & Swansea

Providing supported accommodation within the community

information for applicants or referring agencies



who we are

Carmarthenshire and Swansea Floating Support Projects provide supported housing for people who are homeless or have housing need. We are part of the Special Projects Section of Family Housing Association (Wales) Ltd.

where we are

There are various units of accommodation in the Carmarthenshire and City and County of Swansea areas.

our values

- We believe everyone has the right to make choices regarding their lives.
- We believe we must continually strive to do the best we can.
- We believe everyone has the right to be treated with respect and understanding at all times.
- We welcome the diversity of all people and value the richness this brings.
- We provide support to assist people to achieve their full potential.

referral criteria

The Project will consider self or supported referrals for accommodation and/or support.

We will accept referrals from Carmarthenshire & Swansea. The applicant must fulfil the following criteria:

- Aged 18+ (although we will consider younger applicants).
- Homeless or in housing need.
- Lives alone or needs to live alone.
- Agrees to the support package.
- The project can meet the person's identified needs.

Our referral and assessment process attempts to establish that we are able to meet an applicant's identified needs.

further information:

For further information please contact:

Project Manager
Supported Housing Projects,
Family Housing Association (Wales) Ltd.,
43 Walter Road, Swansea SA1 5PN

Tel: 01792 460192

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Family Housing Association (Wales) Ltd has charitable status

INVESTOR IN PEOPLE





Carmarthenshire & Swansea Floating Support Support

what we provide

The main aim of 'Floating Support' is to assist people who may otherwise have difficulty in sustaining and enjoying their tenancy.

'Floating Support' describes a type of service provided to people in their own homes. The support is flexible with some receiving a low level of support for a limited period of time, whilst others may require longer term, more intensive support. Support is usually provided for a period of between 6 and 18 months.

The support workers provide information, advice and assistance to allow people to make choices and become aware of their rights. We support people to act and choose for themselves, rather than doing things for people. It is anticipated that this approach allows people to live independently and enjoy life in their communities.

support we provide

We provide all tenants with a support worker who will discuss with the tenant what support is needed to develop the skills to manage a tenancy.

The worker will agree a support plan with the tenant which aims to meet those support needs.

We will review each person's support plan with them regularly to assess progress and change.

We work closely with other relevant agencies to make sure that all tenants receive comprehensive support.

the types of support we provide are

Intensive Housing Management: to assist a tenant to maintain a tenancy.

General Support: to maximise independence and enhance quality of life.

THE SPECIAL PROJECTS SECTION
PROVIDES QUALITY SUPPORT
SERVICES TO PEOPLE WHO NEED
HELP TO LIVE IN THEIR HOMES

the accommodation

Will be a property from Family Housing Associations General Needs stock.

As a tenant, you will pay a rent for the accommodation and may claim Housing Benefit to cover this, if eligible.

staff skills and training

The Project is staffed Monday to Friday from 9am to 5pm. although we are flexible if the need arises.

All staff are skilled, trained and experienced.

emergencies

We operate a 24 hour On Call service for emergency situations.

